# Indiana Civil Rights Commission AGENCY MONTHLY REPORT JANUARY 2014



Jamal L. Smith Executive Director

#### Intake

The Intake section of the report shows the number of phone, web and/or mail inquiries received from the public. It also shows the number of jurisdictional complaints drafted and mailed. The number of signed complaints received for investigation is also reported.

	July 2013	Aug 2013	Sept 2013	Oct 2013	Nov 2013	Dec 2013	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	June 2014	Year to Date
Total Number of Inquiries	342	334	312	338	307	292	331						
Number of Complaints Drafted	97	91	99	114	116	83	96						
% of inquiries drafted	28%	27%	32%	34%	38%	28%	29%						
Employment	65	68	74	80	93	63	64						
Housing (Real Estate)	14	16	7	18	8	9	18						
Public Accommodation	15	4	15	13	11	8	9						
Credit	0	0	0	0	0	0	0						
Education	3	3	3	3	4	3	5						
Unknown	0	0	0	0	0	0	0						
Number of Complaints Formalized	96	75	78	92	83	106	75						
Employment	61	51	53	69	57	77	55						
Transferred from EEOC*	22	3	1	12	4	2	5						
Housing (Real Estate)	24	12	12	9	11	17	8						
Transferred from HUD**	7	4	3	1	4	9	3						
Public Accommodation	10	11	9	12	12	8	8						
Credit	0	0	0	0	0	0	0						
Education	1	1	4	2	3	4	4						

<sup>\*</sup>EEOC sends cases to ICRC pursuant of the Deferral Program. These transfers are included in the total # of EEOC complaints formalized.

<sup>\*\*</sup>Reflects cases retrieved from Teapots. These transfers are included in the total # of HUD complaints formalized.

### Inquiries by Region

This section provides a breakdown of the inquiries received by each region.

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	Year to
	2013	2013	2013	2013	2013	2013	2014	2014	2014	2014	2014	2014	Date
Total Number of Inquiries by Region	342	334	312	338	307	292	331						
Region 1	48	39	42	41	31	35	34						
Region 2	34	23	20	31	36	27	29						
Region 3	28	26	13	19	15	30	20						
Region 4	10	14	10	11	11	12	12						
Region 5	133	137	131	138	127	116	131						
Region 6	31	31	24	38	22	27	28						
Region 7	4	8	13	22	22	14	14						
Region 8	32	19	18	11	13	15	30						
Region 9	14	30	29	23	22	8	21						
Unknown/Out of State	8	7	12	4	8	8	12						

Region 1: Jasper, Lake, LaPorte, Newton, Porter, Pulaski and Starke

Region 2: St. Joseph, Elkhart, Marshall, Fulton, Kosciusko, Wabash, Cass and Miami

Region 3: LaGrange, Steuben, Noble, Dekalb, Whitley, Allen, Huntington, Wells and Adams

Region 4: White, Benton, Warren, Tippecanoe, Carroll, Clinton, Fountain and Montgomery

Region 5: Boone, Hamilton, Hendricks, Marion, Hancock, Morgan, Johnson and Shelby

Region 6: Howard, Grant, Blackford, Jay, Tipton, Madison, Delaware, Randolph, Henry, Wayne, Rush, Fayette, Union and Franklin

Region 7: Vermillion, Parke, Putnam, Vigo, Clay, Owen, Sullivan, Greene and Monroe

Region 8: Knox, Daviess, Martin, Lawrence, Gibson, Pike, Dubois, Orange, Crawford, Posey, Vanderburgh, Warrick, Spencer and Perry

**Region 9**: Brown, Bartholomew, Clark, Dearborn, Decatur, Floyd, Franklin, Harrison, Jackson, Jefferson, Jennings, Ohio, Ripley, Scott, Switzerland and Washington

**Unknown**: If the location of the inquiry cannot be identified or is located out of state.

## Investigation

The Investigation section shows the overall age of cases currently being investigated by the agency. Cases over 100 days in Real Estate or 180 days in all other cases could be in the Legal Department pending a decision. (Aged is >100 days in Real Estate and >180 days in all other cases).

	July 2013	Aug 2013	Sept 2013	Oct 2013	Nov 2013	Dec 2013	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	June 2014	Year to Date
% of Aged Cases by Area													
Employment	1%	1%	2%	1%	2%	6%	8%						
Housing (Real Estate)	0%	0%	3%	0%	3%	5%	0%						
Public Accommodation	0%	9%	9%	14%	10%	12%	8%						
Credit	0%	0%	0%	0%	0%	0%	0%						
Education	5%	9%	8%	17%	16%	17%	6%						
Open Cases by Area													
Employment	425	451	455	476	528	567	567						
Housing (Real Estate)	52	61	49	48	46	52	48						
Public Accommodation	82	90	69	78	87	91	96						
Credit	0	0	0	0	0	0	0						
Education	29	31	32	31	33	36	38						

#### Closures

The Closure section indicates the number of cases closed and how the case was closed after a complete investigation. NPC = No Probable Cause, CWS = Closed with Settlement (Mediation Agreement), CW = Closed Withdrawal, AD = Administrative Dismissal (Lack of Jurisdiction, Failure to Cooperate/Locate), FO = Final Order.

	July 2013	Aug 2013	Sept 2013	Oct 2013	Nov 2013	Dec 2013	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	June 2014	Year to Date
Number of Cases Closed	45	29	89	50	55	23	61						
Employment	38	17	33	36	36	14	35						
Housing (Real Estate)	2	9	23	10	13	9	16						
Public Accommodation	4	3	30	1	4	0	6						
Education	1	0	3	3	2	0	4						
Credit	0	0	0	0	0	0	0						
Type of Closure													
NPC	35	10	36	37	35	17	31						
CWS	5	4	13	5	7	4	17						
CW	3	2	25	1	3	2	4						
AD	2	6	4	3	5	0	3						
FO	0	7	11	4	5	0	6						

# Legal

The Legal section tracks cases receiving probable/reasonable cause, as well as provides information on active cases being handled by the Legal Department.

	July 2013	Aug 2013	Sept 2013	Oct 2013	Nov 2013	Dec 2013	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	June 2014	Year to Date
Probable/Reasonable Cause Findings	4	2	5	2	4	3	1						
Employment	4	1	5	1	4	3	1						
Housing (Real Estate)	0	1	0	1	0	0	0						
Public Accommodation	0	0	0	0	0	0	0						
Education	0	0	0	0	0	0	0						
Credit	0	0	0	0	0	0	0						
Active Cases													
Employment	32	34	35	34	33	32	33						
Housing (Real Estate)	17	15	15	14	14	14	12						
Public Accommodation	8	8	8	7	7	7	7						
Education	5	5	4	4	4	4	4						
Credit	0	0	0	0	0	0	0						
Average Age of Cases since NOF*	447	461	392	458	474	485	525						

<sup>\*</sup>NOF (Notice of Finding). This includes cases that are now pending in state court.